



GLOBAL SECURE
ACCREDITATION

SECURITY ASSESSMENT
OF
THE GRESHAM APARTHOTEL

Reassessed:

13 NOVEMBER 2023

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EXECUTIVE SUMMARY

Global Secure Accreditation Ltd (GSA) was commissioned to conduct a security assessment of The Gresham Aparthotel. An initial security assessment of the hotel premises was conducted by GSA on 07 August 2023. This assessment identified 22 recommendations, of which 12 were requirements that GSA indicated needed to address within three months, at which point the hotel would undergo a reassessment.

The reassessment was conducted on 13 November 2023, during which all the previous 12 requirements were reviewed and considered satisfactorily addressed. The reassessment identified **5 key** observations and associated recommendations, which although advisory, if addressed would significantly enhance the overall security of the premises. A summary of the key observations against each of the GSA standards is provided below. In addition, a detailed Reassessment Advisory Action Plan is attached at Annex A further explaining the points that the hotel should review.

As a result of the reassessment, it is clear that The Gresham Aparthotel has invested significantly in its security and as such is awarded the Secure Serviced Accommodation Accreditation (Type 3), effective **14 November 2023**, and valid for 12 months.

SUMMARY OF PERFORMANCE

The security reassessment considered 3 security standards from which 5 observations and associated recommendations were identified as follows:

Standard 1 – Policies, Procedures and Risk Assessments.

Observation 1: The hotel does not have a search policy in place.

Recommendation 1: We would recommend that the Aparthotel produces a policy, complimented by a Standard Operating Procedure or Guide for staff, covering the searching of staff, guests, contractors, and visitors, that could quickly implemented as and when the hotel determines searching personnel is a necessity (e.g., in the event of heightened security environment) This can be a stand-alone policy or part of the wider security policy.

Standard 2 – External Security Measures

Observation 2: The hotel does not currently search people upon entering the property.

Recommendation 2: We would recommend the hotel considers how it would institute searches of people accessing the property in the event of a heightened security environment (e.g., if the national terrorist threat level were to change considering current events in Israel and Gaza). The review should consider where searches would be conducted, under what circumstances, by whom and what training would need to be given to staff conducting searches. The National Protective Security Authority (NPSA) provides detailed guidance on the searching of people which can be accessed here: [Screening people and their belongings | NPSA](#)

Observation 3: The hotel has not posted sufficient signage informing the public that individuals, bags, and vehicles are liable to search.

Recommendation 3: In the event the hotel does implement a search policy, we would recommend the hotel posts signage informing the public that they may be subject to search whilst using the hotel and its facilities.

Observation 4: The hotel cannot promptly (in heightened risk) implement mitigation measures to reduce the effects of bomb blasts on personnel in the hotel.

Recommendation 4: Options for blast mitigation include ballistic glass, anti-shatter film, and blast-proof curtains. These are however expensive solutions and may only be necessary for hotels operating in high-risk environments. As such we recognise that the hotel may not be able to or wish to pay for these sorts of security measures. There are a range of alternative, low-cost options for example using different entrances to route guests/staff away from areas vulnerable to bomb blasts (e.g., front of the hotel, glassed areas). Advice can be found at the National Protective Security Authority (NPSA) here: [Building and Infrastructure | NPSA](#)

Standard 3 – Internal Security Measures

Observation 5: The hotel does not have entry viewers on the guest room doors.

Recommendation 5: We strongly recommend that all guest room doors are fitted with optical door viewers, video, or audio entry systems to provide guests with the ability to appropriately 'screen' anyone attempting to gain access to their room. Combined with an internal locking mechanism (e.g., deadbolt, latch, chain), these provide guests (particularly lone female and vulnerable guests) with their first line of security once inside the room and should be considered a critical element of the layered security measures within the property.

ACKNOWLEDGEMENTS

We would like to acknowledge the vital contribution made to the assessment process by the owner, management, and staff of The Gresham Aparthotel. In particular, we would like to thank Mark Hills and his team for facilitating the assessment and for his obvious commitment to hotel security.



David Wood
Chief Executive Officer
Global Secure Accreditation Limited

Annex:

A. Post Reassessment Action Plan for Gresham Aparthotel dated 13 November 2023.